



Hernando, FL

Community Care.
Brighter Tomorrow.





Growing population



Aging community



High demand for primary care



Opportunity for legacy & transition

Process Risk Analysis (PRA)

New Internal Medicine MD as Co-Physician to a 65-Year-Old Pre-Retirement MD

Identify potential failures. Understand the effects. Build a stronger, safer, and more resilient practice together.



Safe
Patient Care



Smooth
Transition



Sustainable
Growth



Preserve
Legacy



Thriving
Community

Practice Snapshot



Specialty
Internal Medicine



Model
Co-Physician (New MD + 65 y/o MD)



Location
Hernando, FL



Career Stage (Senior MD)
Age 65, pre-retirement



Goal
High-quality care, knowledge transfer,
continuity, and long-term sustainability

PRA Scope



Clinical operations



Patient safety



Workflow & systems



People & communication



Financial & legal



Reputation & community



Technology & data



Training & transition

Inputs (What goes in)	Process Step (What we do)	Potential Failure Modes (What can go wrong)	Effects (What happens)	Risk (Severity x Likelihood)	Mitigation / Controls (What we can do)	Training Focus (What to teach)	Monitor & Improve (How we know)
 New & existing patients	 Access & Scheduling	 Long wait times Scheduling errors New MD ramp-up slower than expected	 Delayed care Patient dissatisfaction Lost patients	H	 Optimize template Use support staff Staged patient load	 Scheduling systems Patient communication Expectation setting	 Access metrics Wait times Patient satisfaction
 Patient information	 Intake & Documentation	 Incomplete/incorrect histories EHR data entry errors Missed information	 Misdiagnosis Repeat visits Patient harm	H	 Standardized templates Checklists Peer review	 EHR proficiency History-taking Documentation best practices	 Chart audits Error rates Rework frequency
 Clinical encounters	 Assessment & Diagnosis	 Missed or delayed diagnosis Anchoring bias Insufficient differential	 Inappropriate treatment Disease progression Patient harm	H	 Evidence-based guidelines Second opinion culture Case discussions	 Clinical reasoning Use of guidelines Cognitive bias awareness	 Diagnostic accuracy Peer review results Patient outcomes
 Treatment plan	 Medications & Orders	 Wrong drug/dose Drug interactions Allergy oversight	 Adverse drug events Hospitalization Legal risk	H	 EHR alerts Medication reconciliation Pharmacy collaboration	 Pharmacology updates Interaction checking Safe prescribing	 ADE reports Pharmacy flags Medication error rate
 Labs & Imaging	 Ordering & Follow-up	 Wrong test Failure to follow up Delayed results review	 Missed diagnosis Delayed treatment Patient harm	M	 Standardized order sets Result tracking system Team huddles	 Appropriate test utilization Result management Follow-up protocols	 Unresulted tests Turnaround time Follow-up compliance
 Patient communication	 Education & Counseling	 Poor communication Low health literacy Non-adherence	 Poor outcomes Patient dissatisfaction Complaints	M	 Teach-back method Written materials Multilingual resources	 Communication skills Cultural competence Motivational interviewing	 Patient feedback Adherence rates Complaint trends
 Team & Handoffs	 Collaboration & Transitions	 Poor handoffs Role confusion Loss of institutional knowledge	 Errors in care Team frustration Loss of continuity	H	 Regular meetings Clear roles & protocols Documented workflows	 Team-based care Handoff protocols Knowledge transfer (senior MD)	 Handoff audit Staff feedback Transition milestones
 Operations & Resources	 Practice Management	 Staffing shortages Workflow inefficiencies Equipment downtime	 Reduced productivity Increased costs Burnout	M	 Cross-training Preventive maintenance Contingency plans	 Operations overview Resource management Problem-solving	 Productivity metrics Downtime logs Staff turnover
 Financial Resources	 Billing & Reimbursement	 Billing errors Claim denials Cash flow issues	 Revenue loss Financial stress Reduced investment capacity	M	 Billing training Regular audits Expert support	 Billing & coding basics Payer policies Financial stewardship	 Denial rates Days in A/R Revenue trends
 Legal & Regulatory	 Compliance & Risk Management	 HIPAA violations Documentation gaps Regulatory non-compliance	 Fines Legal action Reputation damage	H	 Regular compliance training Internal audits Privacy safeguards	 HIPAA & regulatory training Documentation standards Risk awareness	 Audit results Incident reports Compliance status
 Reputation & Community	 Community Engagement	 Negative reviews Poor community relations Inconsistent quality of care	 Loss of patients Reduced referrals Brand damage	M	 Consistent quality Community outreach Patient experience focus	 Professionalism Community involvement Service excellence	 Online reviews Referral rates Community feedback
 Transition & Succession	 Retirement Planning	 Lack of transition plan Loss of key relationships Knowledge not transferred	 Disruption of care Patient loss Decreased practice value	H	 Formal succession plan Gradual patient handoff Mentorship program	 Transition planning Legacy building Leadership development	 Transition milestones Patient retention Practice valuation

Key Risk Ratings



High Risk
(Immediate attention)



Medium Risk
(Active management)



Low Risk
(Monitor routinely)

Training Model Components



Didactic Learning



Hands-on Practice



Mentorship
(Senior MD)



Simulations
& Case Reviews



Ongoing Assessment

Success Metrics



Patient Safety
& Outcomes



Operational Efficiency



Team Satisfaction



Financial Stability



Legacy Fulfillment



A Stronger Tomorrow
for Patients, People, and Purpose.

Hernando, FL | Continuing Care. Expanding Possibilities.

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